

# The 31<sup>th</sup> Annual AMTP Conference, Hilton Head, SC March 15-18, 2023

# CONGRATULATIONS TO THE AUTHORS OF THOMAS PONZURICK TOP IN CONFERENCE AWARD

### NON-PROFIT MARKETING, MARKETING ETHICS AND CSR The Measurement of Brand Activism: Scale Development and Validation Nuket Serin, Bellarmine University Jayati Sinha, Florida International University

# CONGRATULATIONS TO THE AUTHORS OF THE BEST PAPERS IN TRACK

# **BRANDING, STRATEGY & MARKETING MANAGEMENT**

Abusing the Rainbow: The Effect of Perceived Corporate Social Responsibility & Brand Authenticity on Attitudes Toward the Brand Ashley N. Johns, Florida State University Sindy Chapa, Florida State University

# **CONSUMER BEHAVIOR & CONSUMER DATA**

A New Approach to Mediation in Advertising Using AI and Big Data Scott A. Wright, Providence College Ainslie E. Schultz, Providence College

# **CROSS-CULTURAL, MULTI-CULTURAL & GLOBAL MARKETING**

Differences in Consumers' Green Consumption Mindsets and Behavior Across South Africa, South Korea and the United States Based upon Measures of Hofstede's Cultural Dimensions Theory Sam Fullerton, University, North-West University (South Africa) Estelle van Tonder, North-West University (South Africa) Jungki Lee, Korea University – Sejong

# **ENTREPRENEURSHIP & SMALL BUSINESS**

Fail fast, learn fast: Understanding the process of learning from failure in SMEs Nikolina Koporcic, Laurea University of Applied Sciences; Luleå University of Technology; Åbo Akademi University David Sjödin, Luleå University of Technology; University of South-Eastern Norway Marko Kohtamäki, University of Vaasa; Luleå University of Technology; University of South-Eastern Norway Vinit Parida, Luleå University of Technology; University of Vaasa; University of South-Eastern Norway

#### MARKETING EDUCATION

Student Satisfaction with Learning Experience and Its Impact on Likelihood Recommending University: Net Promoter Score Approach

Musa Pinar, Valparaiso University Coleen Wilder, Valparaiso University Matthew Luth, Valparaiso University Tulay Girard, Pennsylvania State University - Altoona

#### NON-PROFIT MARKETING, MARKETING ETHICS & CSR

**The Measurement of Brand Activitism: Scale Development and Validation** Nuket Serin, Bellarmine University Jayati Sinha, Florida International University

## **RETAILING & SERVICES MARKETING**

Service Failure and Recovery: The Role of Customer Forgiveness and Perceived Justice in Customers' Coping Behaviors Andreawan Honora, Western University Kai-Yu Wang, Brock University Wen-Hai Chih, National Dong Hwa University

## SOCIAL MEDIA & DIGITAL MARKETING

**Enhancing Flow through Digital Content Marketing: A Review Based Framework Development** Samit Chakravorti, Western Illinois University

### SPORTS MARKETING

**Does Real-Life Location Matter in the Online World? How New eSports Fans Choose What Team** Gavin Nolin, Murray State University Ismail Karabas, Murray State University

#### **BEST STUDENT PAPER**

Measuring Social Influence in Online Social Networks - A Focused Literature Review on Human Behaviors

Shyamala N. Chalakudi, HP Enterprise & Rennes School of Business, France Dildar Hussain, Rennes School of Business, Rennes, France Gnana Bharathy, University of Technology Sydney