

PROGRAM COMMITTEE

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> **Conference Chair** Manisha Mathur, Augusta University

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Operations Officer Stefan Sleep, Kennesaw State University

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TRACK CHAIRS

BRANDING, STRATEGY ANDMARKETING MANAGEMENT Mike Musante, Springfield College

CONSUMER BEHAVIOR AND CONSUMER DATA Nuket Serin, Bellarmine University

CROSS-CULTURAL, MULTI-CULTURAL AND GLOBAL MARKETING Neleen Leslie, John Caroll University

> GENERAL PAPERS, PANELS, AND SPECIAL SESSIONS Lindsay Levine, Georgia Southern University

MARKETING ANALYTICS Jana Stupavsky, University of South Alabama

MARKETING EDUCATION Gallayanee Yaoyuneyong, University of Southern Mississippi

MARKETING TECHNOLOGY Todd Haderlie, Florida International University

PROFESSIONAL SELLING, SALES MANAGEMENT, PROMOTION, ADVERTISING, AND B2B MARKETING William Jones, Georgia Southern University

> **RETAILING & SERVICES MARKETING** Ismail Karabas, Murray State University

SOCIAL MEDIA AND DIGITAL MARKETING Manisha Mathur, Augusta University

SPORTS MARKETING Laura Boman, Kennesaw State University

SUPPLY CHAIN, CONSUMER ACCESS, CRM AND SRM Stephen LeMay, University of Western Florida

ENTREPRENEURSHIP AND SMALL BUSINESS Ismet Anitsal, Missouri State University,& Meral Anitsal, Tennessee Tech

NON-PROFIT MARKETING, MARKETING ETHICS AND CSR Olga Vilceanu, Rowan University

CONGRATULATIONS TO THE AUTHORS OF THOMAS PONZURICK TOP IN CONFERENCE AWARD

The Interplay of Organic Label, Natural Imagery, and Domestic Country-of-Origin Claim in Shaping Consumer Responses: Independent, Interactive, and Conditional Effects David Bourdin, FHWien der WKW University of Applied Sciences Phillip Frankhofer, FHWien der WKW University of Applied Sciences

CONGRATULATIONS TO THE AUTHORS OF THE BEST PAPERS IN TRACK

ENTREPRENEURSHIP & SMALL BUSINESS

Detecting Barriers and Drivers to the Adoption of Circular Business Models in Small Companies from Developed and Developing Countries Nathalie Touratier-Muller, University of Pau

Nikolina Koporcic, Laurea University of Applied Sciences Stefan Markovic, NEOMA Business School Vesna Damnjanovic, University of Belgrade

NON-PROFIT MARKETING, MARKETING ETHICS AND CSR

The A-B Gap: An Assessment of the Differences Between Ethical Attitudes and Ethical Behaviour Among the Next Generation of Business Leaders in South Africa Christo Bisschoff, North-West University (South Africa) Sam Fullerton, North-West University (South Africa)

SOCIAL MEDIA AND DIGITAL MARKETING

Measuring Social Influence in Online Social Networks: Framework & Conceptual Model Presentation Based on Expert Interviews Shyamala N. Chalakudi, ESC Rennes School of Business Dildar Hussain, ESC Rennes School of Business Gnana Bharathy, University of Sydney, Australia Dakshina Murthy Kolluru, Golden Gate University - San Francisco

MARKETING TECHNOLOGY

Embracing Digital Marketing Technologies and Increasing Student Engagement through Marketing Agility and Reactance Manisha Mathur, Augusta University

SUPPLY CHAIN

Supply Chain Path Dependency in Collaborations for New Product Development Rajendran S. Murthy, Rochester Institute of Technology John Ettlie, Rochester Institute of Technology

CONSUMER BEHAVIOR & CONSUMER DATA

Designer Babies: Investigating Perceptions of CRISPR Technology in Humans Through the Lens of Construal

Rebecca A. VanMeter, Ball State University Susan Powell Mantel, University of Cincinnati Shaheen Borna, Ball State University Kesha Coker, Ball State University

BRANDING STRATEGY & MARKETING MANAGEMENT

The Interplay of Organic Label, Natural Imagery, and Domestic Country-of-Origin Claim in Shaping Consumer Responses: Independent, Interactive, and Conditional Effects David Bourdin, FHWien der WKW University of Applied Sciences Phillip Frankhofer, FHWien der WKW University of Applied Sciences

JAMES E. RANDALL BEST STUDENT PAPER

Service Robots Effect on Branding and Consumers' Intentions Through Online Reviews

Haeden Overby, University of Southern Mississippi Wei Wang Ph.D, University of Southern Mississippi Banu Elmadag Ph.D., University of Southern Mississippi

2024 PROGRAM CONFERENCE EVENTS SONESTA RESORT, HILTON HEAD ISLAND, SC MARCH 13-16, 2024

WEDNESDAY, MARCH 13, 2024 – REGISTRATION (5:00 PM – 6:00PM) County Foyer

WEDNESDAY, MARCH 13, 2024 – EARLY BIRD RECEPTION (6:00 PM – 7:00PM) Sea Crest Patio

THURSDAY, MARCH 14, 2024 – KEYNOTE SPEAKERS 11:00AM-12PMSalon ABKeynote Speaker: Greg Parker

THURSDAY, MARCH 14, 2024 – GOLF TOURNAMENT 12:30PM

Shipyard Golf Course

THURSDAY, MARCH 14, 2024 – fsQCA WORKSHOP (1:00 – 4:00PM)

Salon F Presenter: Dr. Arch Woodside

THURSDAY, MARCH 14, 2024 – MEMBER DINNER (6:30PM – 8:00PM) Salon ABC

FRIDAY, MARCH 15, 2024 – AWARD LUNCHEON (12:30PM – 2:00PM) Salon ABC

FRIDAY, MARCH 15, 2024 – PYTHON & R WORSHOP (2:00PM – 4:00PM)VirtualPresenter: Dr. Hongjun Ye

FRIDAY, MARCH 15, 2024 – EVENING RECEPTION (6:30PM – 8:00PM) Savannah - Ballroom

SATURDAY, MARCH 16, 2024 – TRACK CHAIR MEETING (8:00AM – 8:30AM) SATURDAY, MARCH 16, 2024 – BOARD MEETING (8:30AM – 9:30AM) Salon C

THURSDAY, MARCH 14, 2024 (8:00 AM – 9:15AM) Session 1.1 Cross-Cultural Research

Room: Salon F Session Chair: Michelle Childs, University of Knoxville Tennessee

Enhancing Global Learning: Knowledge Acquisition and Organizational Practices in Internationalization

Christine A. Makama, Jacksonville University

Diffusion of Innovation: The Devil Wears Prada and the Cerulean Sweater

Ahmed Maamoun, University of Minnesota-Duluth

Diversity in Practice: Investigating How Timing and Depth in Approaches to Diversity Impacts Consumers' Brand Loyalty

Tiffany Machado Blanchflower, *East Carolina University* **Michelle Childs**, *University of Knoxville Tennessee* Delisia Matthews, *University of North Carolina*

THURSDAY, MARCH 14, 2024 (8:00 AM – 9:15AM)

Session 1.2 Marketing Education Room: Salon G Session Chair: Manisha Mathur, Augusta University

Embracing Digital Marketing Technologies and Increasing Student Engagement

through Marketing Agility and Reactance

Manisha Mathur, Augusta University

An Exploratory Study of Marketing Students' Perception of ChatGPT: Thank You for Help! But I Am Also Worried

Kelly La Venture, Bemidji State University Hyun Sang An, Minnesota State University, Moorhead Wooyang Kim, Minnesota State University, Moorhead

Estimating Costs and Markups for Marketing Plans: Three Approaches

Mary Lee Stansifer, University of Colorado Denver

THURSDAY, MARCH 14, 2024 (8:00 AM – 9:15AM)

Session 1.3 Influencing Consumer Behavior

Room: Salon H Session Chair: Heather M. Meyer, University of Nebraska at Kearney

Uncertainty Avoidance Moderation over Film-motivated Tourists' Views on Destination Image, Place Attachment, and Intentions

Patrick Tyson, University of Southern Mississippi **Wei Wang**, University of Southern Mississippi

Cookies and Calamari: Squid Game's "Dalgona" and Cutting Shapes from its Impact on Korean Product Purchase and Travel Intentions

Wei Wang, University of Southern Mississippi Patrick Tyson, University of Southern Mississippi Haeden Overby, University of Southern Mississippi

Consumer Decision-Making Constructs: Differences Among Generational Cohorts

Heather M. Meyer, University of Nebraska at Kearney Chloe Murphy, NRC Health

THURSDAY, MARCH 14, 2024 (8:00 AM – 9:15AM)

Session 1.4 Branding in Modern Times Room: Savannah-B

Session Chair: Jeff Hendrix, John Brown University

Picture Perfect or Symbolic Backfire? Assessing the Detrimental Effects of Brand Emoji Use on Consumers' Brand Attitudes

Michael Sciandra, Fairfield University Nazuk Sharma, Fairfield University

Perception of Consumer Envy on Social Networking Sites

Murong Miao, Northern Michigan University Yi Peng, Tennessee Tech University

Conflicted Positioning: Product Positioning When Market Segments have Conflicting Risk Goals

Richard Flight, Coastal Carolina University

THURSDAY, MARCH 14, 2024 (9:30 AM – 10:45AM)

Session 2.1 Social Media/Digital Marketing

Room 1: Salon F Session Chair: Melek Meral Anitsal, *Tennessee Tech University*

Real but Fictional: A Research Agenda of Virtual Influencers in Brand Communications

Lei Huang, SUNY at Fredonia

Swipe, Shop, Signal: Exploring the Dynamics of Status-Seeking and Mobile Engagement in the Luxury Market

Aaron C. Lawry, Hult International Business School Niland Mortimer, Hult International Business School

Interactions Between Societal, Social, and Social Media Marketing

Jessica L. Holden, Missouri State University Ismet Anitsal, Missouri State University Melek Meral Anitsal, Tennessee Tech University

Digital IQ Transformational Growth-Value Hedging

Priyanka Singh, State University of New York at Plattsburgh

THURSDAY, MARCH 14, 2024 (9:30 AM - 10:45AM)

Session 2.2 Business in Changing Environments Room 2: Salon G

Session Chair: Betsy Tretola, George Mason University

Detecting Barriers and Drivers to The Adoption of Circular Business Models in Small Companies from Developed and Developing Countries

Nathalie Touratier-Muller, University of Pau Nikolina Koporcic, Laurea University of Applied Sciences Stefan Markovic, NEOMA Business School Vesna Damnjanovic, University of Belgrade

Making Customers More Loyal: The Role of Value Cocreation in Branded Apps

Trang Phuc Tran, *East Carolina University* Adrienne Muldrow, *East Carolina University* Charlene Dadzie, *University of Southern Alabama*

The Unmanageable Manager

Roberto Bello, Washington State University

The Dance of Longevity: Rhythms of Maturity in MNEs Subsidiary Management

Mehdi Rasouli Ghahroudi, University of Washington - Bothell Campus Sundar Balakrishnan, University of Washington - Bothell Campus

THURSDAY, MARCH 14, 2024 (9:30 AM – 10:45AM)

Session 2.3 Consumer Behavior I

Room 3: Salon H Session Chair: Scott M. Widmier, Kennesaw State University

Using Dark Triad Personality to Understand and Moderate Jay Customer Behavior in Hospitality

Scott M. Widmier, *Kennesaw State University* Prachi Gala, *Kennesaw State University* Iason Koufodontis, *University of the Aegean*

Antecedents and Outcomes of Positive Customer Emotions

Donald C. Barnes, University of North Carolina at Wilmington Alexandra Krallman, University of North Carolina Wilmington

The Impact of Minimalist Design on Consumer's Brand Expectations

Carolina Guerrero, Georgia Southern University Lindsay Levine, Georgia Southern University William Jones, Georgia Southern University

Service Robots Effect on Branding and Consumers' Intentions Through Online Reviews

Haeden Overby, University of Southern Mississippi Wei Wang, University of Southern Mississippi Banu Elmadag, University of Southern Mississippi

THURSDAY, MARCH 14, 2024 (9:30 AM – 10:45AM) Session 2.4 Ethics & CSR

Room 4: Savannah-B Session Chair: **Musa Pinar**, *Valparaiso University*

Confidence in Personal Style: A Self-Empowered Path Toward Sustainable Clothing Consumption?

Catherine A. Roster, University of New Mexico

Examining Corporate Social Responsibility (CSR) and Employees in Convenience Store Business and their Impact on Net Promoter Score (NPS)

Musa Pinar, Valparaiso University **Faruk Guder**, Loyola University Chicago Tulay Girard, The Pennsylvania State University-Altoona

Take me on a Trip: From Instagram influencers to Developing Country Travel Destinations.

Deidre Tilley, Kennesaw State University

THURSDAY, MARCH 14, 2024 (11:00 AM – 12:00PM)

Session 3.1 Plenary Session - Keynote Speaker Room: Salon ABC



Transitioning from a Convenience Store Serving Food to a Food Store Offering Convenience

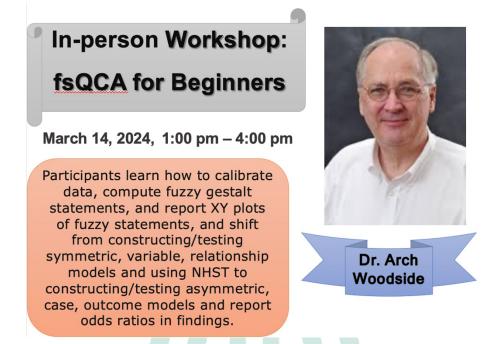
Keynote Speaker: Greg Parker, Founder and CEO of Parker's Kitchen

Introduced by: Dr. Allen Amason, Dean of the Parker College of Business Georgia Southern University

AMTP expresses gratitude for the kind gesture from Bimbo Bakeries for supplying pastries to the participants of the keynote speaker event.

THURSDAY, MARCH 14, 2024 – fsQCA WORKSHOP (1:00 – 4:00PM) In-Person Workshop (For Registered Attendees)

Room: Salon F



Presenter: Dr. Arch Woodside

FRIDAY, MARCH 15, 2024 (8:00 AM to 9:15AM)

Session 4.1 Marketing Education & Technology Room: Salon F Session Chair: Rebecca A. VanMeter, Ball State University

The Effectiveness of Incorporating Virtual Reality (VR) in Marketing Education: A Pilot Study with Objective Evaluation

Haithem Zourrig, Kent State University - Stark Campus Younghun Chae, Kent State University - Stark Campus

Baedorf & Daughters: An Expansion and Location Case

Alina Pradel, *TransAtlantik Institute* Cedrik Beadorf, *TransAtlanik Institute* **Stephen LeMay**, *University of West Florida*

Designer Babies: Investigating Perceptions of CRISPR Technology in Humans Through the Lens of Construal

Rebecca A. VanMeter, *Ball State University* Susan Powell Mantel, *University of Cincinnati* Shaheen Borna, *Ball State University* Kesha Coker, *Ball State University*

Consumers' Brand Loyalty Towards Small Family-Owned Businesses

Christo A. Bisschoff, North West University Christoff Botha, North West University Marko Van Schoor, North West University Doret Botha, North West University

FRIDAY, MARCH 15, 2024 (8:00 AM to 9:15AM)

Session 4.2 Retailing & Supply Chain

Room: Salon G Session Chair: Gary Holmes, University of North Texas at Dallas

The Impact of De-Globalization on Global Supply Chains – An Exploratory Study

Mee-Shew Cheung, Xavier University

Reshoring from China: It's the Economy, Stupid

Rex Evans McClure, Marshall University **Monisha Gupta**, Marshall University **Vanessa Coffman**, Marshall University

Reverse Flow Logistics in Manufacturing Operations

Gary Holmes, University of North Texas at Dallas Jeffrey Wendt, University of North Texas at Dallas

FRIDAY, MARCH 15, 2024 (8:00 AM to 9:15AM)

Session 4.3 Services Marketing

Room: Salon H Session Chair: **Stefan Sleep**, *Kennesaw State University*

Relationship Marketing and Collegiate Affinity Credit Cards: An Analysis of Eleven Years of CFPB Data (2009 – 2020)

Neleen S. Leslie-Piper, John Carroll University

Consumer Attitude Toward Physician Practice Ownership: Propositions for Future Research

Gary Futrell, Valdosta State University

AI-assisted Stakeholder Management and Organizational Learning: Evidence from the U.S. Intelligent Service Community

Jiyoon An, Fayetteville State University

Unraveling the Impact of Political Identity on Artificial Intelligence Interactions

Michael L. Thomas, Georgia Southern University Yuan Li, Georgia Southern University

FRIDAY, MARCH 15, 2024 (8:00 AM to 9:15AM)

Session 4.4 Sports & Online Marketing

Room: Savannah-B Session Chair: **Sam Fullerton**, North-West University (South Africa)

From Fan Avidity to NIL Ramifications: An Assessment of the Attitudes Held by American University Students on an Array of Sports Issue

Sam Fullerton, North-West University (South Africa) Tammy McCullough, Eastern Michigan University

Whose Opinions do We Trust? Some Thoughts on Online Product Ratings and Consumer Decision Making

David Ackerman, *California State University, Northridge* Barbara Gross, *California State University, Northridge* **Jing Hu**, *California State Polytechnic University, Pomona*

Evaluating Symmetry and Asymmetry: A PLS-SEM and fsQCA Investigation into Spectator Demand Components at the Simmons Bank Open

Robbie Matz, *Belmont University* **Tyreal Yizhou Qian**, *Louisiana State University* **Christopher R. Barnhill**, *Belmont University*

FRIDAY, MARCH 15, 2024 (8:00 AM to 12:15PM) EST

Virtual Session I - Zoom Link: <u>https://psu.zoom.us/j/94484218424</u> password: 2024AMTP Session Chairs: Gaëlle M. MOAL, *ISEN* Yncrea Ouest & Tulay Girard, Penn State Altoona

The Intersection of Personal Care Practices and Black Masculinity: A Qualitative Exploration among Black Male Consumers

Kimberly Powell, Southern University and A&M College Melanie Powell Rey, Southern University Law Center Malcolm Hagan, Southern University and A&M College Asia Alexander, Texas A&M University Commerce

Segmenting the Retired Travelers Market: An Approach Based on Travel Barriers

Gaëlle M. MOAL, *ISEN* Yncrea Ouest Corinne Chevalier, *Université Paris-Saclay*

Exploring The Effect of Logos with Animals

Can Trinh, Troy University

Medical Tourism in the Post-Covid Era: Cultural Differences in Attitude Formation

Helena F. Allman, University of West Florida Hilmi A. Atadil, University of West Florida Anton P. Fenik, Grand Valley State University

Effectiveness of the #EventCanvas Methodology in Online Education

Hilmi A. Atadil, University of West Florida Patti Spaniola, University of West Florida Helena F. Allman, University of West Florida Sebnem Atabas, University of Saint Joseph

Business School Marketing Strategies for Enrollment Challenges in the Current Environment

Selcuk Ertekin, Brenau University

Identifying Technological Factors Influencing Personal Branding in the Field of Consulting and Education (Case Study: Entrepreneurship Students University of Tehran)

Fargol -Saberi Qomi, University of Tehran Ayatollah Momayez, University of Tehran Reza MohammadKazemi, University of Tehran

Like Riding a Bike: Roles of Wisdom of a Seasoned Marketing Academic When Developing Scholarly Research

Jack A. Lesser, Metropolitan State University

Destination Marketing: Perspectives of Residents from a Profiled Community Michael Musante, Springfield College

AI Revolution in the Rust Belt: Exploring the Potential of Generative AI for SMEs in Western Pennsylvania

Mark Lennon, Pennsylvania Western University

FRIDAY, MARCH 15, 2024 (8:00 AM to 12:15PM) EST

Virtual Session II - Zoom Link: <u>https://psu.zoom.us/j/97725323469</u> password: 2024AMTP Session Chairs: Manisha Mathur, Augusta University & Tulay Girard, Penn State Altoona

Toward Advancing the Prosocial Behavior Perspective in College Curriculum

Bela Florenthal, *William Paterson University of New Jersey* **Gihan Mohamad**, *William Paterson University of New Jersey*

Reconfiguring Sales in the Post Pandemic Economy

Mike Chao, Russ Berrie Institute for Professional Sales, William Paterson University Rajiv Kashyap, Cotsakos College of Business, William Paterson University

A Comparative Look at the Self-Employed: Understanding Differences in the Gig Marketplace

Robert A. Peterson, *University of Texas-Austin* Victoria Crittenden, *Babson College*

Research Proposal: A Study on the Incentives and Barriers for the Adoption of Electric Vehicles in South Alabama

Marianne Loes, University of South Alabama Jennifer Zoghby, University of South Alabama Daniela Wolter Ferreira Touma, University of South Alabama

Affective, Cognitive, Behavioral Appeals in Parasocial Breakup with Podcast Hosts of Radiolab

Kristine Johnson, Rowan University M. Olguta Vilceanu, Rowan University

How AI Technologies Help to Optimize Customer Experience. A Firm Perspective

Pradeep Divakaran, ESC Rennes School of Business Louise IVARS

The Significant Role of SEO in Effective Web Marketing

Ramtin Ranjpour, California State University - San Bernardino

Ethical Evolution in Higher Education Business Models: A Comprehensive Examination of Corporate Social Responsibility, Stakeholder Theory, and Benefit Corporations

Kenyatta N. Barber, University of Wisconsin – Whitewater

Intrigues of Brand Activism versus Brand Antagonism in Rival Online Brand Communities: The Case of the Top Two Premier Football Clubs in Ghana

Joshua K. Doe, University of Media, Arts and Communications

FRIDAY, MARCH 15, 2024 (9:30 AM – 10:45AM)

Session 5.1 Marketing to Generations Room: Salon F Session Chair: **Myles H. Swann**, *Coastal Carolina University*

A Comparative Analysis of Generations Y And Z's Financial and Banking Decisions Mahmood Hussain, San Francisco State University

Zoomer Generation: Used Car Automobile Purchasing Behaviors

Scott E. Whitaker, Anderson University Joe Spencer, Anderson University - South Carolina Giovanni Calise, Anderson University - South Carolina

Unveiling the Feeling Effect: How Sentiment Orientation Deceives Traditional Survey Findings in Marketing Research

Junhong Min, Michigan Technological University Matthew Monte, Monte Consulting Ulrich Schmelzle, Michigan Technological University

An Examination of Personality Characteristics and Perceptions of Marketers and Salespersons vs. Accountants

Myles H. Swann, Coastal Carolina University William Lyle, Auburn University, Montgomery

FRIDAY, MARCH 15, 2024 (9:30 AM - 10:45AM)

Session 5.2 Technology Challenges Room: Salon G Session Chair: Dale A. Cake, Savannah State University

Blockchain-Enabled Participatory Design in Marketing: A Collaborative Approach for Enhanced Customer Engagement

Brian Whelan, Western Carolina University

This Bot is Ticking Me off! - When do We Want to use Chat Bots and does the Type of Product Sought Matter?

Kristina Harrison, Indiana State University Lei Huang, SUNY Fredonia

The Circular Economy: An Overview and Research Agenda

Steve LeMay, University of West Florida Sarah Cadwallader, University of West Florida

Health Disparities: The Influence of Black Celebrity Endorsers and Social Media Influencers on Consumption Habits among African American Consumers

Dale A. Cake, Savannah State University **Wooyang Kim**, Minnesota State University Moorhead

FRIDAY, MARCH 15, 2024 (9:30 AM - 10:45AM)

Session 5.3 Marketing Education & Careers

Room: Salon H Session Chair: **Randy Stuart**, Kennesaw State University

Bridging Theory and Practice: A Mock Digital Ad Agency Approach to Enhance Student Preparedness for Immersive Digital Marketing Education

Christopher A. Wilkey, Ball State University Austin Hostetter, Ball State University Russell Wahlers, Ball State University

A Cinderella Story: Understanding How a Mid-Major Business School "Came to Play" at the RNMKRS Virtual Competition

William Jones, Georgia Southern University Linda Mullen, Georgia Southern University Lindsay Levine, Georgia Southern University D. Travis Brickey, Georgia Southern University

Investigating the Impact of ChatGPT on Students Enrolled in Fully Asynchronous Online Marketing Classes

Todd C. Haderlie Jr, *Florida International University* Shivam Agarwal, *Florida International University* Sphurti Sewak, *Florida International University*

FRIDAY, MARCH 15, 2024 (9:30 AM - 10:45AM)

Session 5.4 Marketing Strategies

Room: Savannah-B Session Chair: Allen Amason, *Georgia Southern University*

Supply Chain Path Dependency in Collaborations for New Product Development

Rajendran S. Murthy, *Rochester Institute of Technology* John Ettlie, *Rochester Institute of Technology*

A Metric for Assessing and Addressing Vulnerability Risk in Markets with Rapidly Evaporating Competitive Advantage Positions

Patrick Lee Brockett, University of Texas at Austin **Linda Lorraine Golden**, University of Texas at Austin Shikhar Sarin, Boise State University James H. Gerberman, Corporate Finance Associates

The Interplay of Organic Label, Natural Imagery, and Domestic Country-of-Origin Claim in Shaping Consumer Responses: Independent, Interactive, and Conditional Effects

David Bourdin, *FHWien der WKW University of Applied Sciences* Phillip Frankhofer, *FHWien der WKW University of Applied Sciences*

FRIDAY, MARCH 15, 2024 (11:00 AM – 12:15PM)

Session 6.1 Consumer Behavior II Room: Salon F Session Chair: Lindsay Levine, Georgia Southern University

The Role of User-Generated Content in Health Tourism

Zaineb El Ouazzani, Indiana State University Kristina Harrison, Indiana State University

Time of Day Effects of Variety Seeking in Social Media Engagement

Harper A. Roehm Jr., University of North Carolina Greensboro

The Dependence of Consumer Attitudes and Spending

Lindsay Levine, Georgia Southern University Omid Ardakani, Georgia Southern University

ESG to Brand Equity: Stake Holders, Social Media & Signaling.

Sowmdeb Sen, Kennesaw State University

FRIDAY, MARCH 15, 2024 (11:00 AM – 12:15PM)

Session 6.2 Social Media & Influence Room: Salon G Session Chair: Lawrence Cunningham, University of Colorado - Denver

How Co-creation on Social Media Enhances Psychological Well-being: Experience Matters

Kai-Yu Wang, Brock University Wen-Hai Chih, National Dong Hwa University Hope Wilfred Banda, National Dong Hwa University

The Effect of Humanoid Virtual Influencers' Appearance on Social Presence, and the Subsequent Influence on Attractiveness, and Consumers' Behavioral Intention

Haithem Zourrig, Kent State University - Stark Campus Jeongsoo Park, Komazawa University

Measuring Social Influence in Online Social Networks: Framework & Conceptual Model Presentation Based on Expert Interviews

Shyamala N. Chalakudi, ESC Rennes School of Business Dildar Hussain, ESC Rennes School of Business Gnana Bharathy, University of Sydney, Australia Dakshina Murthy Kolluru, Golden Gate University - San Francisco

The Cybersecurity Attack Surface for Supply Chains with the Internet of Things: Comparative Analytical Frameworks

Austin Killough, University of West Florida Steve LeMay, University of West Florida

FRIDAY, MARCH 15, 2024 (11:00 AM – 12:15PM)

Session 6.3 Professional Selling/B2B

Room: Salon H Session Chair: George Talbert, *Elon University*

Strategic Dynamics of SFCS: Leadership Styles and Centralization in Fostering Salesperson Loyalty

Dierto Matanda Moke, Kennesaw State University

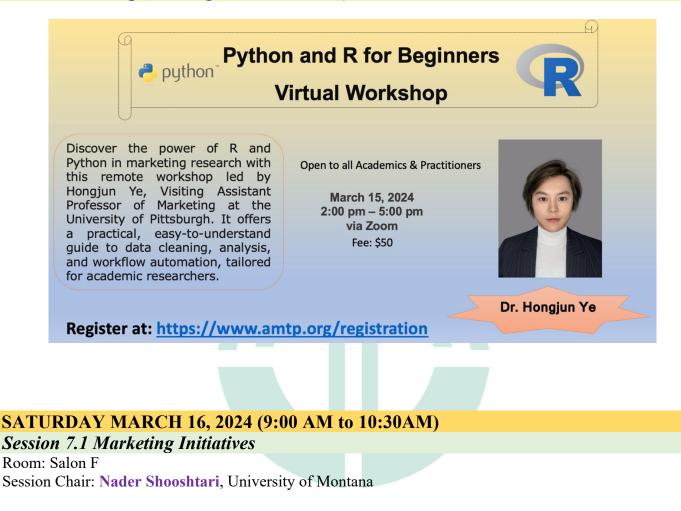
Bringing Salesperson Envy into Focus: Prevention- Versus Promotion- Focused Salespeople on Engagement and Turnover Intention

Yi Peng, *Tennessee Tech University* Murong Miao, *Northern Michigan University*

Buyer Perceptions of Supplier Value Creation Based Upon Initiation of Collaboration in Large B2B Sales

George Talbert, *Elon University* Earl Honeycutt, *Elon University*

FRIDAY, MARCH 15, 2024 – PYTHON & R WORKSHOP (2:00 – 5:00PM) Virtual Workshop (For Registered Attendees)



The A-B Gap: An Assessment of the Differences Between Ethical Attitudes and Ethical Behaviour Among the Next Generation of Business Leaders in South Africa

Christo Bisschoff, North-West University (South Africa) Sam Fullerton, North-West University (South Africa)

U.S. – China Strategic Rivalry: Decoupling from China Won't Be Easy

Nader H. Shooshtari, University of Montana Tim A. Manuel, University of Montana Shawn F. Clouse, University of Montana

The Emerging Role of Higher Education Institutions in Advancing D-EI Initiatives

Nuket Serin, Bellarmine University Sphurti Sewak, Illinois State University Murad Canbulut, Altinbas University Todd Haderlie, Florida International University Nakeisha Lewis, University of San Diego Adrienne Muldrow, East Carolina University Jayati Sinha, Florida International University

SATURDAY MARCH 16, 2024 (9:00 AM to 10:30AM)

Session 7.2 Panel Session

Room: Salon G Session Chair: **Richard Easley**, *Baylor University*

CSRs and The Inclusive-Exclusive Nature of Marketing

Kimberly Flanders, Saint Francis University **Laurie Lawrence**, Florida State University **Natalya Vodopyanova**, Pennsylvania State University - Wilkes-Barre **Darlene Natale**, University of North Carolina at Pembroke

Making the Case for Incorporating Life Coaching in Select Undergraduate Courses

Richard Easley, *Baylor University* **Mary F. Mobley**, *Augusta State University* Michael C. Mobley, *Augusta State University*

SATURDAY MARCH 16, 2024 (9:00 AM to 10:30AM)

Session 7.3 Marketing Horizons

Room: Salon H Session Chair: Miguel Sahagun, High Point University

Connection Between Brand Elements and Emotional Responses: A Biometric Data Approach Throughout Visual Triggers

Miguel Sahagun, High Point University

Motivations and Perceptions of the Use of AI Platforms for Productivity Tasks

Irina T. Toteva, Jacksonville University

Managing Supply Chains through the COVID-19 Pandemic: Lessons from the Field

Scott B. Keller, University of West Florida Stephen A. LeMay, University of West Florida **Nicole Della Rosa**, University of West Florida

2024 AMTP Reviewers

AMTP appreciates the quality work of its dedicated reviewers:

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- 64 Brian Whelan
- 65 Christopher A Wilkey
- 66 Gallayanee Yaoyuneyong



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